



The Case for Inclusion 2023

*Making Good on Our Nation's Promise of
Community Inclusion for All*



CaseForInclusion.org

Housekeeping

- This webinar is being recorded; the recording will be shared with registrants within two business days.
- Use the Q&A feature in the Zoom control panel to ask questions of today's speakers.
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- Closed captioning is available; click on the 'CC' icon in the Zoom control panel to see closed captioning.

Today's Agenda

Opening Remarks

Barbara Merrill, Chief Executive Officer, ANCOR

Part 1: The Crisis Impacting Community-Based Services

Presenter: Lydia Dawson, Director of Policy, Regulatory & Legal Analysis, ANCOR

From the Field: Panel Discussion

Guest Speaker: Diane Beastrom, President & CEO, Koinonia

Guest Speaker: Yadira Holmes, Director of Government Relations, Consumer Direct Care Network

Guest Speaker: Greta Robinson, Director of Community Living, UCP of South Carolina



Today's Agenda

Part 2: Opportunities to Stabilize the Direct Support Workforce

Presenter: Lydia Dawson, Director of Policy, Regulatory & Legal Analysis, ANCOR

Audience Q&A

Closing Remarks

Armando Contreras, President & CEO, United Cerebral Palsy (UCP)



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Opening Remarks

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Key Findings: Direct Support Workforce Crisis Survey



83%

of providers are turning away new referrals (a 25.8% pre-pandemic increase.)



63%

of providers are discontinuing programs and services (an **85.3%** pre-pandemic increase.)



55%

of providers are considering additional service discontinuations.

Key Findings: Direct Support Workforce Crisis Survey



92%

of providers are struggling to achieve quality standards (a 33.3% pre-pandemic increase.)



66%

of providers are concerned vacancy/turnover rates will increase with the end of the PHE.



71%

of respondents who offer case management in addition to LTSS are struggling to find available providers.

Part 1: The Crisis Impacting Community-Based Services

Key Findings:

- Nationally, there were 481,601 people with IDD on states' waiting lists for home- and community-based services.
- Thirty-six (36) states participated in the Money Follows the Person program.
- State funding for supporting families of people with IDD increased by approximately \$978 million between 2017 and 2019.
- Twenty-two (22) percent of people with IDD who received employment or day services were participating in integrated employment.

From the Field: Panel Discussion

Guest Speaker: Diane Beastrom, President & CEO, Koinonia

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South Carolina



Part 2: Solutions for a More Sustainable Future

Recommendations for the Biden Administration:

- Issue guidance that specifically addresses workforce-related regulatory flexibilities in light of the termination of the COVID-19 PHE.
- Require states to establish systems of access monitoring that compel regular reviews of reimbursement rates.
- Require state and federal agencies to collect and report on measures related to workforce volume, stability and compensation.

Recommendations for the 117th Congress:

- Appropriate funding to rebuild the DSP workforce as well as the broader HCBS infrastructure.
- Prioritize funding to incentivize the development of the DSP pipeline programs.
- Compel the U.S. Bureau of Labor of Statistics to establish a SOC for DSPs.

Part 2: Solutions for a More Sustainable Future

Recommendations for States:

- Prioritize funding opportunities that strengthen the direct support workforce, while also considering measures that expand access to services.
- Establish systems which provide regular review of Medicaid reimbursement rates to ensure payments stay current with increasing costs of service delivery and safeguard access to quality home- and community-based services.
- Participate in National Core Indicators' State of the Workforce Survey (formerly known as the Staff Stability Survey) and other voluntary survey measures assessing the direct support workforce

What You Should Do

- 1 Visit the Case for Inclusion 2023 website at caseforinclusion.org to access stories, data and other resources beyond the key findings report to aid in your advocacy
- 2 Use the ANCOR Amplifier at amplifier.ancor.org to lend your voice to calls on our elected officials to take meaningful action in service of this shared vision
- 3 Connect with a UCP Affiliate in your community at UCP.org to see how you can get involved at a local level.

Questions?



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Closing Remarks

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